Marinet Garlipp

Portfolio: https://marinetgarlipp.com (pwd: gimmegoodstuff)

marinet.garlipp@gmail.com • <u>+1 647 331 1838</u> • <u>www.linkedin.com/in/marinetgarlipp</u> Kingston, ON, Canada

[Cue epic music] Introducing Marinet, a powerhouse Product Designer with over a decade of graphic and web design mastery under her belt and 4+ years leveling up SaaS products in the healthcare world. With a unique blend of UX expertise, visual design finesse, and a mind buzzing with cognitive psychology and design systems knowledge, Marinet thrives on deadlines, challenges, and—of course—coffee! She's a detail-obsessed problem-solver with an analytical mind, always balancing creativity with logic. Now, she's set her sights on the next frontier: enterprise software, where she'll push design boundaries and craft seamless user experiences, all while wielding her deep tool stack and fierce passion for design.

Experience (4+ YRS PRODUCT • 14 YRS VISUAL/WEB)

User Experience Design & Research

GoodX Healthcare

Nov 2022 - present Kingston, ON, Canada

- Led product design and engineering efforts for GoodX Healthcare, contributing to improved user experience and overall product design.
- Conducted extensive user research and analysis to inform product design decisions, resulting in enhanced user satisfaction and engagement.
- Played a key role in the product design cycle (South Africa head office), providing valuable insights and expertise in UX and UI design.
- Assisted with various administrative, marketing, and website management tasks to support the overall success of GoodX Healthcare Canada.
- Created and implemented a UX Strategy for continued improvement of the customer and user experience.

Product Designer & Lead UX Strategist

Aug 2021 - Oct 2022

GoodX Software

- Pretoria, South Africa
- Improved the booking rate on the myGC product from below 4.2 monthly, to consistently above 4.3 monthly.
- Pioneered and implemented a prototyping process utilising Figma, revolutionising our product development approach and enhancing articulation of use cases.
- Educated cross-functional teams involved in the product life cycle, encompassing project management, product design, and development, on the importance of good design and UX principles.
- Contributed to overall strategy and decision-making about product direction through a comprehensive UX Strategy.
- Introduced a Figma Component Library (Design System), making Figma more approachable for the product team and enabling them to swiftly create prototypes while ensuring design consistency.
- Conducted extensive user research and testing for various features (new and updated) in the various products.

Design Specialist (Freelance)

MG Designs

Feb 2017 - Jul 2021 Centurion, South Africa

Graphic & Web Designer

Nuthouse Marketing

May 2015 - Jan 2017 Centurion, South Africa

UI Engineer

Conor Information Technologies

Aug 2014 - Apr 2015 Centurion, South Africa

Graphic Designer

Business Enterprises at University of Pretoria

Aug 2011 - Feb 2014 Pretoria, South Africa

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Education

Honours of Information Science (Multimedia)

Jan 2010 - Dec 2011

University of Pretoria, South Africa

Bachelor of Information Science (Multimedia)

Jan 2007 - Dec 2009

University of Pretoria, South Africa

Skills

Hard/Technical:

Product Design, <u>Prototyping</u>, <u>Wireframing</u>, <u>HTML</u>, <u>CSS</u>, <u>Visual Design</u>, UI Design, <u>Usability Testing</u>, <u>UX Research</u>, Design Systems, UX Writing, Web Design, Print Design, Material UI, Bootstrap UI, <u>Content Strategy</u>, Database knowledge, Coding knowledge

Tool Stack:

<u>Figma</u>, Adobe Creative Suite (Illustrator, InDesign, Photoshop, etc.), Wordpress, ChatGPT AI, CopyAI, Google Looker Studio, <u>Maze</u>, Adobe XD, Lookback, Miro & Whimsical, <u>Webflow</u>, Zeplin, Windows, Notepad++

Soft Skills:

Problem solving, Critical thinking, Creative, <u>Detail-oriented</u>, Analytical & logical thinker, Good communicator, Quick learner, Responsible & accountable, Deadline-driven, Emphatic, Mad organisational skills, Independent worker, Language, Continually learning/studying

Certifications

UI Design (in progress)

Jan 2023 - Present

Learn UI Design - https://www.learnui.design/

Product Designer Certification

Jan 2024

Uxcel - https://app.uxcel.com/certificates/7IBYCV936WUX (Score 96%)

UX/UI Designer Certification

Jun 2023

Uxcel - https://app.uxcel.com/certificates/Q6U7F8JKQSWQ (Score 85%)

User Experience Nanodegree

Jul - Oct 2021

Udacity - https://graduation.udacity.com/confirm/HSKXOUSD

Volunteer

ADPList Mentor

Dec 2021 - Present

ADPList - https://adplist.org/mentors/marinet-garlipp